

HP Enterprise Services

Will I receive a new Member ID Card?

Yes. All Georgia Medicaid members will receive new member ID cards. The card will consist of new information that coincides with the new GA MMIS contract with HP Enterprise Services. The information on the front of the card will not change. The changes are within the information that appears on the back of the card. The mailing information will now include the address for HP Enterprise Services, the new fiscal agent. Beginning November 1st, Prior Authorizations will be mailed directly to Georgia Medical Care Foundation (GMCF) the mailing address is noted on the back of the card.

Please review the new back of the member ID Card. You will receive the new ID card by the end of October, 2010.



Verify Eligibility at www.mmis.georgia.gov

If member is enrolled in a managed care plan, contact that plan for specific claim

filing and prior authorization information

HP Enterprise Services Member: Box 105200 Provider: Box 105201 Tucker, GA 30085 Prior Authorization: 1455 Lincoln Parkway, Suite 300 Atlanta, GA 30346

Payor: For Non-Managed Care Members Customer Service: 1-800-766-4456 (Toll Free) SXC, Inc Rx BIN-001553 Rx PCN-GAM SXC Rx Prior Auth 1-866-525-5827

Mail Drug Claims to: SXC Health Solutions, Inc. P.O. Box 3214 Lisle, IL 60532-8214 Rx Provider Help Line 1-866-525-5826

This card is for identification purposes only, and does not automatically guarantee eligibility for benefits and is non-transferable.